



Case Study

Project Management

University of Warwick



Integrated Software Solutions

Project Management



Could you summarise the initial business case for procuring such a system?

As part of the overall Estate strategy, the university was looking to procure an easy to use project management system. The main expectations of the new system were to allow for centralisation of data and facilitation of improved cost and programme control on its current and intended estates projects, which are collectively worth over £100 million.

How would you describe your experience using the Concerto solution up to this point?

Our experience has been very good. Concerto Projects is a powerful, flexible solution and very intuitive to use. The solution does everything we want it to do offers great scope for further development, for example, on the estates management side.

One of its great advantages is its flexibility. One can choose and select options to allow for a high level of configuration to suit the organisation. We would say that it is key for any organisation to understand how it plans to use the software and spend time on learning and development to gain the most from what it can offer. We are focussing on this at the moment and currently going through the process of remodelling some of our processes to help streamline business processes further and gain maximum benefit from the system.

What benefits have been derived from using the Concerto software?

Concerto Projects is an easy system to use, and is easy to understand from a user perspective.

We like the fact that it gives access to project stakeholders across the university and externally and is an excellent tool for stakeholders to provide their feedback.

On the reporting side, the automated reports functionality will be very beneficial to senior management teams being pro-actively informed of any changes or variations in commitment and expenditure against the project for example, latest issues, risks and budget spend.

The integrated document management module is a major benefit in terms of access to information. It allows all relevant information to be stored in one place and easily kept up to date. If members of staff are absent, the system makes it easy to locate and access information that may otherwise have been stored individually.

Does the organisation have any plans for future development?

We are currently working towards integrating Concerto with our finance system, meaning all information is centralised and relevant financial systems are updated automatically. This is particularly beneficial in terms of timesheets and resource management, allowing a more accurate live costing of each project.

A key benefit is the ability to use Concerto Projects as a stand along solution, offering great scope as part of the full estates management suite.

For further information about this project, and about Concerto's solutions, contact us at sales@concerto.co.uk