



Case Study

Asset Management

Royal Borough of Kensington and Chelsea



Integrated Software Solutions

Asset Management



THE ROYAL BOROUGH OF
**KENSINGTON
AND CHELSEA**

Could you summarise the initial business case for procuring such a system?

Previously, property data was held in various different departments on a variety of different systems, spreadsheets, drives etc. As part of the Councils Property Transformation Programme, it was agreed to procure a single system/database where all the information could be stored and accessed.

How would you describe your experience using the Concerto solution up to this point?

Our experience of using the Concerto system has been very good. We find the system to be user-friendly, and whilst we are still developing certain modules etc, we find the support we receive to be excellent.

What benefits have been derived from using the Concerto software?

The benefits are that we now have one central system, enabling the data to be consistent and accessed by all. It also enables us to have contingency for individual members of staff absence and an overview of the situation at any one time.

What key factors ensure Concerto remains your preferred supplier?

We receive excellent support whilst we continue to develop and enhance the system to our specific needs.

Would you or have you recommended Concerto to other organisations?

We would gladly recommend Concerto to other organisations. impressed with the functionality.

For further information about this project, and about Concerto's solutions, contact us at sales@concerto.co.uk