



CASE STUDY

PROJECT MANAGEMENT

01

THE INITIAL BUSINESS CASE

COULD YOU SUMMARISE THE INITIAL BUSINESS CASE FOR PROCURING SUCH A SYSTEM?

The drive to improve efficiency in our project delivery resulted in us adopting a Prince based system for our project management. Having looked at several software packages on the market at that time Concerto Projects was chosen as the preferred option due to the wide range of functions and the flexibility it provided. The ability to access the system on-line enables officers greater options when organising their workload and work style.

02

OUR EXPERIENCE

HOW WOULD YOU DESCRIBE YOUR EXPERIENCE USING THE CONCERTO SOLUTION UP TO THIS POINT?

Generally good, though the flexibility of the system can be a drawback as some of our officers then expect it to be able to do the impossible at times!

03

THE BENEFITS

WHAT BENEFITS HAVE BEEN DERIVED FROM USING THE CONCERTO SOFTWARE?

We have seen an improvement in the processes officers follow and the ability for all team members (including external stakeholders) to share and store information on projects. The questionnaire option is used extensively for survey on projects and to obtain feedback from staff and stakeholders.

04

THE KEY FACTORS

WHAT KEY FACTORS ENSURE CONCERTO REMAINS YOUR PREFERRED SUPPLIER?

The price and responsiveness of Concerto to change requests and application fixes.

05

RECOMMENDED

WOULD YOU OR HAVE YOU RECOMMENDED CONCERTO TO OTHER ORGANISATIONS?

We've already recommended or given references for Concerto to several other organisations. Within the Council we've been approached by other areas to use the system, the latest being the Highways PFI area.

